Thanks for acquiring our Tandem Skydive products and/or options ("Services"). The Services are provided by Byron Aviation Services, Inc, also known as Bay Area Skydiving ("BASD") since 1993, located at 6901 Falcon Way, Byron, CA 94514, United States, and/or any third-party contractor ("Contractor") required to willingly provide the Services.

By acquiring our Tandem Skydive Services and/or options, you are agreeing to this policy, terms & conditions.

- Bay Area Skydiving is a United States Parachute Association ("USPA") member, operating under USPA's directives & basic safety requirements, and also under Federal Aviation Administration's ("FAA") regulations.
- All jumpers must be 18 years or older. BASD requires either an original Driver's License or original Passport to verify age for all people.
- Intoxicated or altercated persons, or anyone under any safety risk factor considered by BASD staff, are not allowed to board the aircraft. Refrain from substance consumption that may impair your judgment and mobility at least 8 hours prior and during your experience.
- All participants and jumpers must fully understand, sign and complete a Release of Liability Agreement ("Waiver").
- Any and all liabilities not covered by BASD's Waiver or BASD's Insurance policies, arisen from Contractor's sole actions and decisions to provide the Service, are under Contractor's full responsibility.
- Flight days or times might change due to safety, weather, operational and/or regulatory constraints, in which case the affected customer will be contacted, and any required jump rescheduling will be performed by BASD without a rescheduling fee.
- BASD does not "Cancel" Reservations. In the event we are not able to Skydive, BASD will reschedule the reservation. If customers are not able to select a new date and time when contacted, BASD will put the reservation in "Limbo" for up to 1 year (365 days) After 365 days the deposit or full payment will be forfeited.
- All advertised prices have a cash payment discount applied. Additional 3.5% applies over any other accepted payment methods.
- BASD does not combine deals and does not issue refunds.
- Each customer is fully responsible for any and all expenses and payments in respect to chosen services and/or products, and are subject to civil and criminal

charges and prosecution in case of fraudulent use of any payment methods, including all financial burden and losses associated with such actions, incremental procedural costs and expenses associated with any claims made against and in violation with the company's policy and terms, and to any and all non-refundable fees and costs, as stated in the company's policy and terms.

- Bookings or Reservations are for arrival time, not jump time. Plan to spend approximately 2 to 4 hours with us from your arrival time. It can be longer if there are issues causing delays.
- Flight times may change for various reasons such as safety, weather, flight regulations, gear and/or aircraft maintenance, including adjustments to an earlier time. Watch your email and phone provided on your reservation as you will be informed of any updates, and might get a call or message from us in order to confirm major changes, when needed.
- There is a weight limit of 275 pounds, BASD charges extra fees if over 200 pounds.

  201lb to 224lb**+$25**
  225lb to 249lb**+$50**
  250lb to 275lb**+$75**

- It is recommended to wear athletic clothing (jeans, t-shirt, sneakers – and non-bulky extra layers are recommended in case of lower temperatures).
- No participants can be pregnant at the time of the experience.
- Each jumper must watch the Uninsured United Parachutes Technologies waiver video "https://www.bayareaskydiving.com/waiver"
- Reservation changes can be made up to 72 Hours before your Jump, (72 hours is treated as 3 FULL DAYS) through BASD's reservation department by phone during office hours or using self-service options listed in the confirmation email . There is no charge for reservations changes up to 3 full days prior to the reservation date, after which there is a No Show Fee equal to the deposit or pay in full amount per person listed.
- If you checked in at BASD's front desk and are not present when your flight is called for boarding, you will lose the jump, no refund applies.
- Reservation deposit of $75.00 per person is collected at the time of booking to secure your reservation. Deposits are applied to your final bill at the time of check in.

- Freefall time and jump altitude may differ from advertised, due to jumper's weight, weather conditions and/or safety parameters.
- Video services include edited videos and photos according to the acquired package. Video time, size and quantity may vary. Photo quantity may vary.